

Privacy notice for Cyfoeth Y Coed (CYC), a project of the Swansea Environment Centre

As CYC uses your data in a distinct way, this notice outlines the ways in which we collect, store and process your personal data; our lawful basis for doing so, how long we will keep your personal data and your right to erasure under GDPR.

You can contact Anna Williams at any time to discuss how your personal data is used, or with any other concerns. You can email her: anna@cyfoeth.org. You can write to her at CYC % The Environment Centre, Pier Street, Swansea SA1 1RY or you can telephone her at 01792 480200.

How we use your personal data

We are committed to protecting your personal data.

The only data we collect from you is as submitted via:
Forms on our website, www.cyfoeth.org: the volunteer sign up form, tree registration form and contact us form; email messages, postal correspondence and telephone calls.

We will use your personal data to (i) register you as a new volunteer, (ii) register your tree(s), (iii) to manage our relationship with you as a volunteer, (iv) to communicate with you about harvesting your tree(s)

Our lawful basis for processing your data in relation to points: (i) to (iv) is our legitimate interest in harvesting apples and other tree fruit in and around Swansea to donate to Fare Share Cymru and other local food sharing organisations.

We will not share your details with third parties for marketing purposes. You can ask us to delete your data at any time. See the section entitled 'your rights' below for more information.

We may anonymise your personal data (so that you can no longer be identified from such data) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

Data retention

We will only keep your personal data for as long as is necessary to fulfil the purposes for which we collected it.

Your rights

You have the right to ask us to delete the personal data we hold about you at any time. You can find full information here:

<https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

Disclosure of your personal data

We may have to share your personal data with (i) service providers who provide IT and system administration support, (ii) professional advisors including lawyers, bankers, auditors and insurers (iii) HMRC and other regulatory authorities (iv) to my supervisor as part of my workload management.

We require any third parties to whom we transfer your data to respect the security of your personal data and to treat it in accordance with the law. They are only allowed to process your personal data on our instructions.

In relation to a Subject Access Right request, you may request that we inform you of the data we hold about you and how we process it. We will not charge a fee for responding to this request unless your request is clearly unfounded, repetitive or excessive in which case we may charge a reasonable fee or decline to respond.

We will, in most cases, reply within one month of the date of the request unless your request is complex or you have made a large number of requests in which case we will notify you of any delay and will in any event reply within 3 months.

If you wish to make a Subject Access Request, please send the request to CYC, % The Environment Centre, Pier Street, Swansea SA1 1RY or email anna@cyfoeth.org

Keeping your data up to date

We have a duty to keep your personal data up to date and accurate so from time to time we will contact you to ask you to confirm that the personal data we hold is still correct.

If there are any changes to your personal data (such as a change of address) please let us know as soon as possible by writing to CYC % The Environment Centre, Pier Street, Swansea SA1 1RT or by emailing Anna Williams at anna@cyfoeth.org.

Data security

Protecting your data is important to us and we have put in place security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. We also limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know such data. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breaches and will notify you and any applicable regulator of a breach where we are legally required to do so.

Complaints

We are committed to protecting your personal data but if for some reason you are not happy with any aspect of how we collect and use your data, you have the right to complain to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk).

We would be grateful if you would contact us first if you do have a complaint so that we can try to resolve it for you.

We may change this Privacy Notice from time to time and will notify you of any changes.